

# EQ3 Arie Chair Product Recall



**Start Date:** September 28, 2018  
**Posting date:** September 28, 2018  
**Type of Communication:** Product recall  
**Subcategory:** Household Items

**Source of Recall:** Health Canada  
**Issue:** Fall Hazard  
**Audience:** General Public  
**Identification number:** RA-67810

**Affected Product:** Arie Chair

**Product Description:** This recall involves the Arie Chair, an upholstered styrofoam shell chair with a customized front and back cover with a metal base.

**UPC:**  
30124-71 / 37124-71 / 30134-71 / 37134-71

**Manufacturing Dates:**  
April 30, 2018 to July 13, 2018

**Hazard identified:** The weld of the metal mounting plate can fail, resulting in the chair's stem breaking off and the chair falling, which presents a fall hazard to consumers.

As of September 15, 2018 the company has received a total of 3 reports of the chair's stem breaking. No injuries have been reported.

**Number sold:** Approximately 272 units of the affected products were sold in Canada.

**Time period sold:** The affected products were sold from May 2018 to July 2018.

**Place of origin :** Manufactured in Canada.

**Companies:** Manufacturer EQ3, Ltd.,  
Winnipeg, Manitoba, Canada.



## What you should do

Consumers should immediately stop using the recalled chair and contact EQ3 for a repair kit.

For more information, consumers may contact EQ3 by telephone at 1-888-988-2014, Monday to Friday from 9 a.m. to 5 p.m. (CT) and Saturday from 9 a.m. to 4 p.m. (CT), by email or online.

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the Consumer Product Incident Report Form.

This recall is also posted on the OECD Global Portal on Product Recalls website. You can visit this site for more information on other international consumer product recalls.